

SERVICE OFFERING

Testing training service

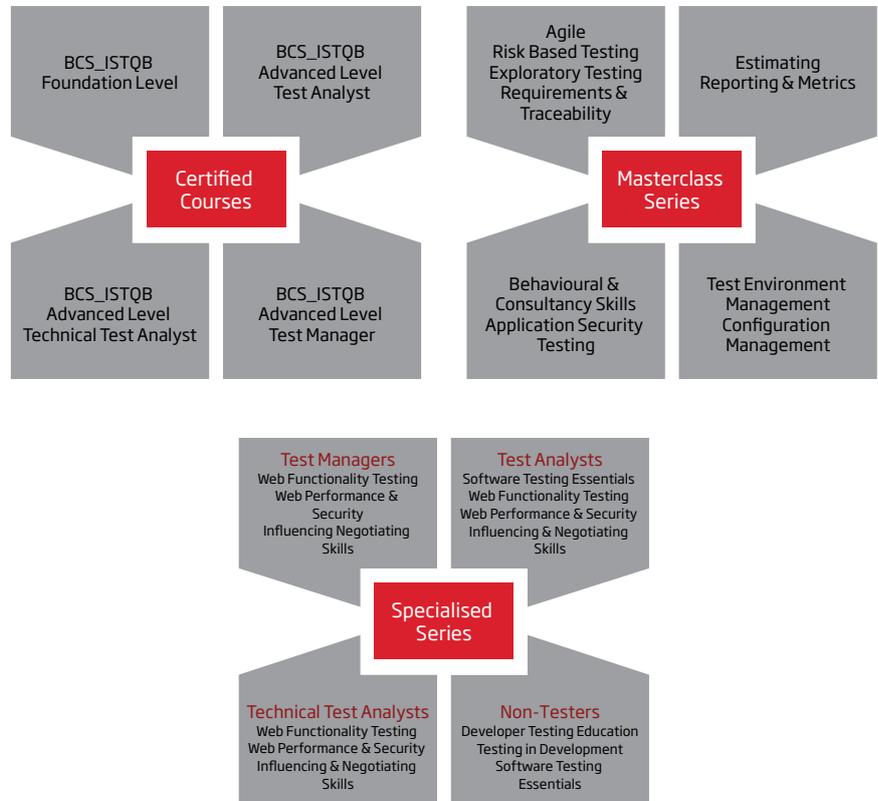


Summary:

- Flexible, cost effective, learning options to improve testing skills
- A blended learning portfolio that encompasses industry accredited qualifications, techniques & approaches as well as soft skills
- Variety of delivery options – on-site and hosted classroom training
- Highly experienced testing trainers who can draw on extensive testing and industry knowledge to deliver a wide range of testing training options
- Lifetime guarantee - if we train you, we support you! Our trainers will be available for advice to anyone who has taken training from Sopra Steria.

The success of an organisation is largely driven by the skills of people within it. The most successful organisations can be judged by the investment they make in developing, refreshing and expanding the skills of their staff. As the complexity of systems and their use increases testers and test managers today need access to excellent training to meet the challenges they face.

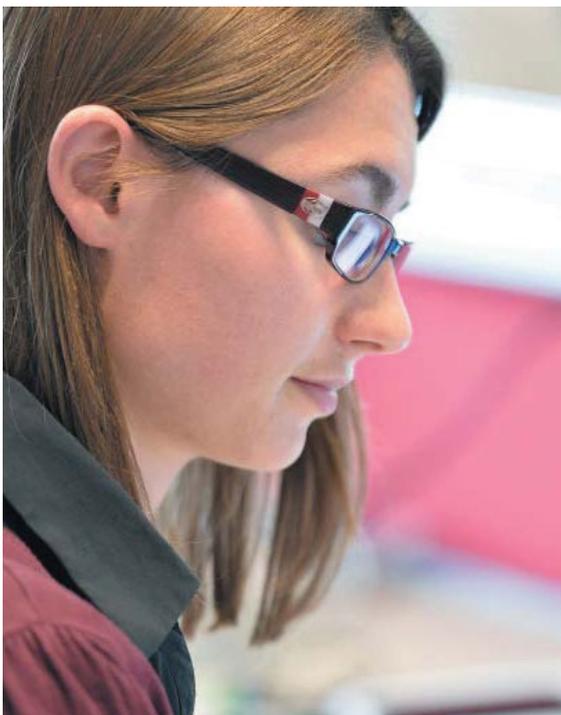
We believe that accredited BCS_ISTQB courses have their place but test training should not be solely based on them as testing skills are much broader. Our testing masterclasses address this broader view, giving greater clarity on how testing operates in a real world. These were devised by Sopra Steria's testing thought-leaders including Graham Freeburn who is a recognised industry expert and conference speaker.



The testing training service provides a range of options for development of your testing staff. The core training offerings encompass three broad groups set out in the diagram above. In addition to these we established a series of Test Academies for Test Analysts, and Test Managers and have successfully developed and delivered bespoke training and mentoring programmes for clients. We are also able to deliver training in the use of test automation, in particular how to do effective performance testing.

Sopra Steria is an Accredited Training Organisation with ISTQB and BCS Professional Certification (formally ISEB) and we are fully accredited to deliver the Certified Tester Foundation Level (CTFL) and all three of the Advanced Level Certificates - Test Analyst, Test Manager and Technical Test Analyst.

We have been providing testing training to a wide range of clients across both the private and public sector since 2002 and have an enviable record of exam success and more importantly we can justifiably claim to have inspired many people to seek or develop their career in testing.



Key features

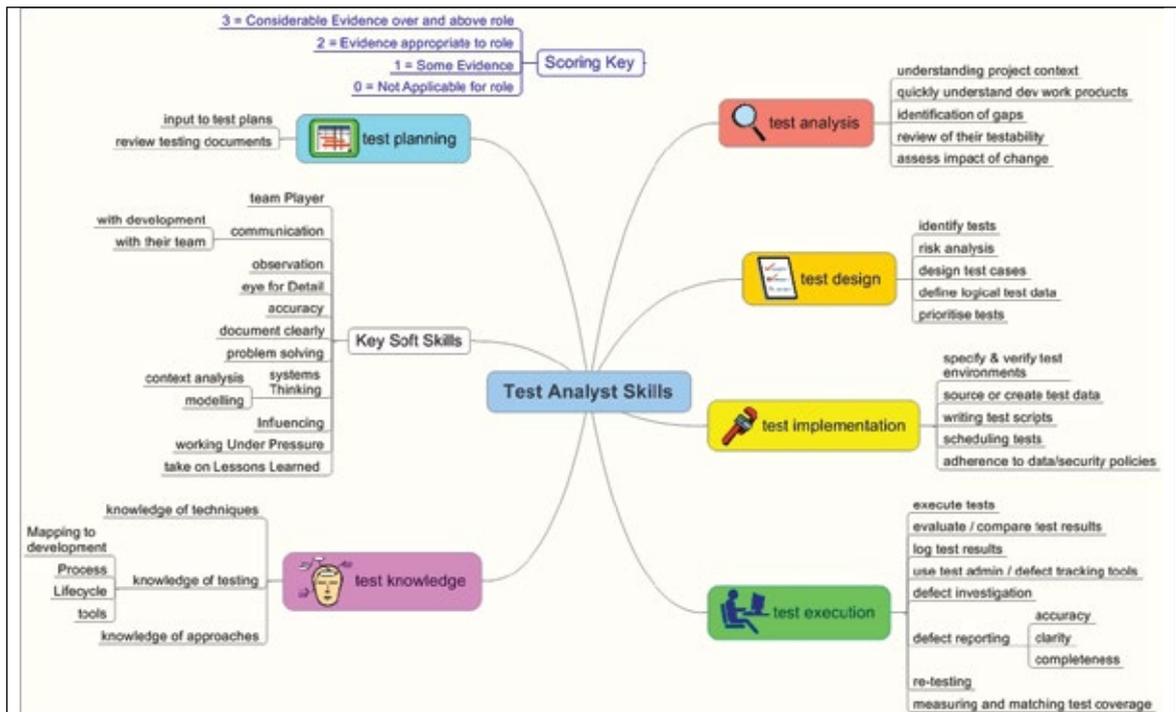
Sopra Steria, as part of its test services has been a long-term supplier of high quality testing training to a wide range of clients.

For both individuals and organisations we offer public, in-house or hosted classroom training across the UK for:

- BCS_ISTQB Foundation (CTFL)
- ISTQB Advanced Test Manager
- ISTQB Advanced Test Analyst
- ISTQB Advanced Technical Test Analyst
- Wide range of one and two day testing masterclasses

In addition we offer:

- Test Automation Training
- Test Academies
- Bespoke training and mentoring programmes.



As an example, some of the masterclasses available are:

- **Agile Testing (1 day)** - How to meet the challenges this presents in three distinct areas - people, process and tools.
- **Risk Based Testing (1 or 2 days)** - Acquire practical, proven, and award-winning techniques to prioritise test effort and lower costs.
- **Influencing Skills for testers** - Learn how to use powers, styles and key communications skills to get your testing message across.
- **Requirements Testing** - How to use our 10-point checklist to refine requirements and reduce rework costs.
- **Exploratory Testing (1 or 2 days)** - How to use this powerful approach to enhance 'traditional' scripted testing.
- **Advanced Test Techniques** - Learn techniques that can make a real difference to your bug-hunting & requirements validation.
- **Developer Testing (½ & 2 day)** - Learn powerful approaches and techniques to improve your code and speed up delivery.
- **Data Testing (1 Day)** - Understand and learn how to deal with the challenges of testing in 'data centric' projects.

How will it be delivered?

The approach to our training service is based on our delivering the right training, at the right time, in the right way. It comprises:

- Training needs analysis and course matching
- For classroom courses these can simply be aligned with public schedules / locations, or on-site or hosted
- We offer the BCS_ISTQB Advanced courses in both a standard format but also in a flexible 'day-at-time' format
- For bespoke courses we will jointly develop and deliver a cohesive training programme that meets your needs
- Training skills assessment to evaluate what they have learnt
- Review and plan next stage including mentoring and coaching programmes if required.

Why Sopra Steria?

The key benefits of using Sopra Steria:

- **Training record** - We have an excellent record of training delivery with a wide range of blue chip organisations with consistently high feedback scores.
- **Our trainers** - Highly experienced consultants and practitioners who train and who can draw on extensive testing knowledge and experience to illustrate learning points.
- **Our training materials** - High quality materials with takeaways and appendices.
- **Flexible** - Flexible, cost effective, learning options to suit your budget, schedule and training needs.
- **Our ethos** - We want to engage, inspire, support people on their testing journey.
- **Lifetime guarantee** - If we train you, we support you!
Our trainers remain available for advice as long as they stay in training.



About Sopra Steria

Sopra Steria, European leader in digital transformation, provides one of the most comprehensive portfolios of end to end service offerings in the market: Consulting, Systems Integration, Software Development and Business Process Services. Sopra Steria is trusted by leading private and public organisations to deliver successful transformation programmes that address their most complex and critical business challenges. Combining high quality and performance services, added-value and innovation, Sopra Steria enables its clients to make the best use of information technology.

+ 37,000
people

+ 20
countries

+ 45
years' experience



Sopra Steria
Three Cherry Trees Lane, Hemel Hempstead, HP2 7AH
+44 (0)370 600 4466
info.uk@soprasteria.com

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