

# Sopra Steria in Northern Ireland

Sopra Steria has 20 years' experience of providing IT and applications design and development services to the public sector in Northern Ireland.

Combined with our understanding of the business, culture and values of the public sector, we bring together design thinking with data, technology and people to transform public services.

Sopra Steria is a European leader in digital transformation, providing one of the most comprehensive portfolios of end-to-end services in the market: Consulting, Systems Integration, Software Development and Business Process Services.

 **Delivery Track Record**

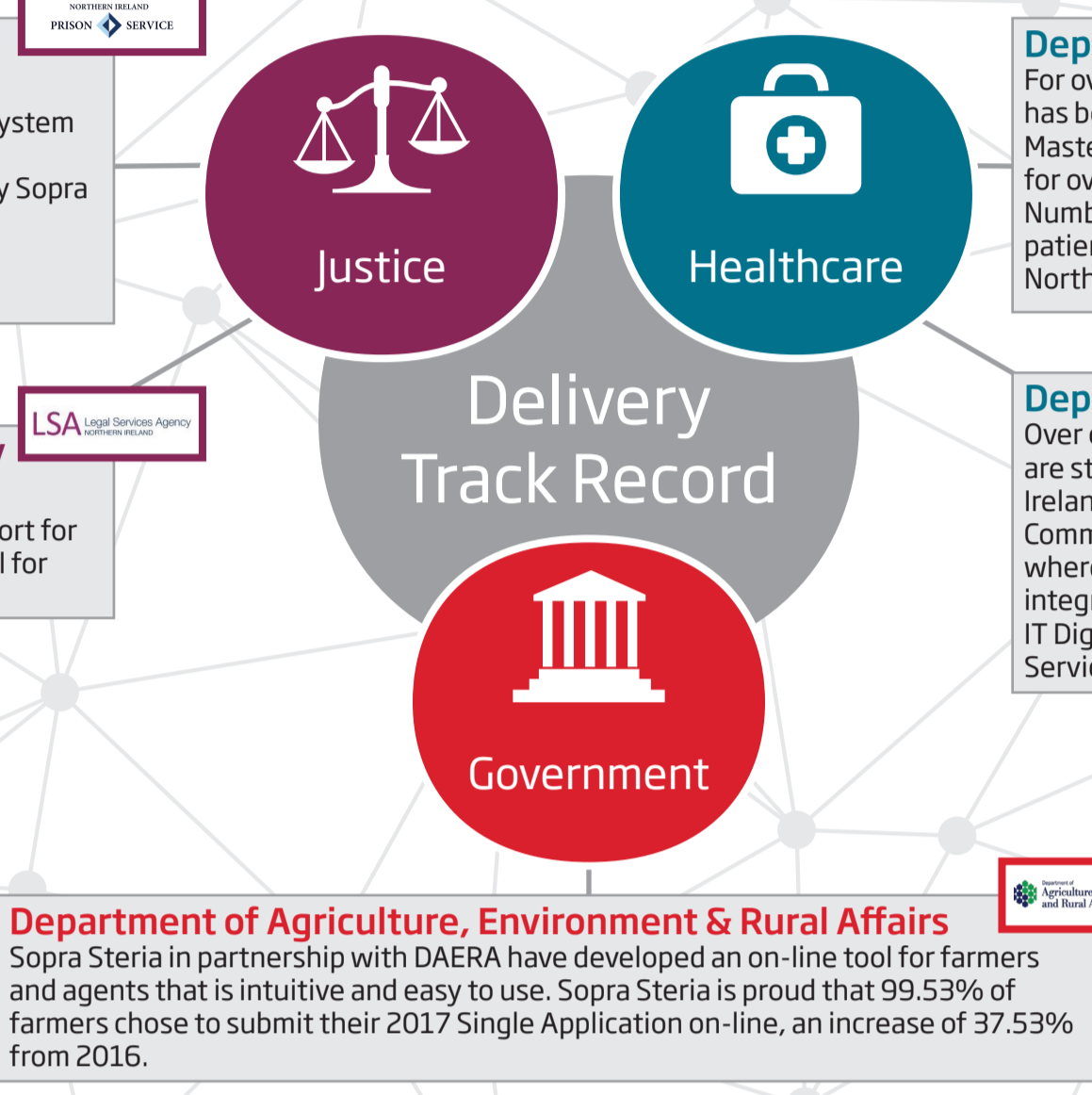
 **People Centric Approach**

 **Active Stakeholder**

 **Strong Local Presence**

**Northern Ireland Prison Service**  
The Prison Record & Inmate System Management solution was developed and is supported by Sopra Steria. Our visits solution is processing over 100,000 visit appointments per year.

**Legal Services Agency Northern Ireland**  
Sopra Steria is providing support for applications that are essential for business operation.



**Department of Health**  
For over ten years, Sopra Steria has been delivering and managing a Master Data Management platform for over 2.5 million Health and Care Number (HCN) records, a unique patient identifier for healthcare in Northern Ireland.

**Department of Health**  
Over one million scans per annum are stored through the Northern Ireland Picture Archiving and Communication System (NIPACS), where Sopra Steria is delivering integration expertise as part of an IT Digital Transformation Managed Service.

**Department of Agriculture, Environment & Rural Affairs**  
Sopra Steria in partnership with DAERA have developed an on-line tool for farmers and agents that is intuitive and easy to use. Sopra Steria is proud that 99.53% of farmers chose to submit their 2017 Single Application on-line, an increase of 37.53% from 2016.

## People Centric Approach

**Head of Northern Ireland - Mairead Hylands**  
As Head of Northern Ireland Mairead is responsible for maintaining exceptional service delivery, the recruitment of staff, and driving growth and building new relationships in Northern Ireland. Mairead is excited about leveraging the full capacity of the wider Sopra Steria business to grow our presence in Northern Ireland whilst continuing as a trusted partner of choice for our existing clients.  
Mairead has over 20 years' experience working in IT across a wide range of industries and she uses this breadth of knowledge to help her customers deliver business transformation through the effective use of digital technology.

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**Client Director - Jan Davoll**  
As Client Director on major public sector accounts, Jan is responsible for ensuring reliable service delivery and the ongoing support of business critical applications. With over 25 years of successful delivery Jan uses her experience to identify new opportunities that add value and support more efficient ways of working whilst also building trusted relationships.

[@ jan.davoll@soprasteria.com](mailto:jan.davoll@soprasteria.com) 07966821565

**Client Director - Iain Shannon**  
Iain is the Client Director for our Agriculture and Probation Accounts in Northern Ireland. Iain is focused on establishing and maintaining long-term contractual relationships with clients, ensuring the delivery of reliable and resilient services, whilst introducing continuous improvement and innovation.

[@ iain.shannon@soprasteria.com](mailto:iain.shannon@soprasteria.com) 07966824699

**Client Director - Dermot Boyle**  
Dermot is the Client Director for our Health Accounts in Northern Ireland. Dermot has over 12 years' experience working with our Health customers and has considerable experience in service management, technical solutions and commercial management. Dermot is passionate about health care and delivering better services for citizens and patients.

[@ dermot.boyle@soprasteria.com](mailto:dermot.boyle@soprasteria.com) 07966824350 @dermot\_boyle

**Account Manager - Marguerite Clarke**  
Marguerite is the Account Manager for Sopra Steria in Northern Ireland responsible for promoting and growing our business. Marguerite is focused on engaging with new and existing clients across the Northern Ireland public sector, by shaping and presenting propositions that answer their specific business needs and future goals.

[@ marguerite.clarke@soprasteria.com](mailto:marguerite.clarke@soprasteria.com) 07767114678 @MargClark78

**Fundraising, donating and volunteering**  
Here are some of the local charities who have received our support:

**Developing the leaders of tomorrow**  
"We work with schools and colleges to encourage careers in technology and through our apprentice and graduate programmes we bring youth and talent into the business as an essential element of our people strategy." - Alison McLaughlin, Head of Regional Government



**Leading and driving change**  
Sopra Steria is supporting the development of digital transformation in Northern Ireland through Digital Leaders.

**NORTHERN IRELAND**  
90

**UK**  
6,700

**GROUP**  
40,000

**A Strong Local Presence**  
Sopra Steria has long standing and trusted relationships across the Northern Ireland Civil Service. Our strong local presence is supported by a significant profile across the rest of the UK and Europe

**COUNTRIES**  
20+