

Press Release

Sopra Steria chosen by North Ayrshire Council to support digital transformation

The partnership will introduce a new way of working to redesign services at North Ayrshire Council

Scotland, 20 July 2016 – [Sopra Steria](#), a European leader in digital transformation, has today announced that it has been chosen by North Ayrshire Council, Scotland, to assist in the adoption of new, agile ways of working as part of its ongoing digital transformation.

The project will require Sopra Steria to empower and support North Ayrshire Council in the creation of two proof of concept projects. The first will be designing with staff new ways of working to deliver Revenues and Benefits transactional services, and the second an Integrated Mobile Working pilot with a departmental team.

“North Ayrshire Council is recognised as providing some of the best local authority digital services in Scotland and the UK,” **Alison McLaughlin, Sector Director, Local & Regional Government, Sopra Steria** commented. “Its commitment and ability to successfully deliver digital transformation of its customer service channels in a challenging financial climate has been central to this. So we are delighted to have been chosen to help North Ayrshire realise effective cultural change through people-first, technology second services.”

The project is currently in the scoping and planning stage, whereby Sopra Steria and North Ayrshire Council are working together to assess and plan what is possible for the proof of concepts. Sopra Steria is managing both projects concurrently using one team in order to maximise the value of what can be delivered within budget, by injecting momentum and pace into a new way of working.

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About North Ayrshire Council

North Ayrshire's leading employer with over 6,500 employees. We deliver the services that make life great for around 138,000 people each day. From inspecting restaurants to caring for the local environment, we are hard at work making North Ayrshire the place to be. By working closely with our partners, we deliver a huge range of local services ranging from education, social care and housing, to libraries, refuse collection and benefits.

About Sopra Steria

Sopra Steria, a European leader in digital transformation, provides one of the most comprehensive portfolios of end-to-end service offerings on the market: consulting, systems integration, software development, infrastructure management and business process services. Sopra Steria is trusted by leading private and public-sector organisations to deliver successful transformation programmes that address their most complex and critical business challenges. Combining high quality and performance services, added value and innovation, Sopra Steria enables its clients to make the best use of digital technology. With over 38,000 employees in more than 20 countries, Sopra Steria had revenue of €3.6 billion in 2015.

For more information, visit us at www.soprasteria.com

Info ComFl: Sopra Steria Group (SOP) is listed on Euronext Paris (Compartment A) - ISIN: FR0000050809

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