

Discover how
Sopra Steria Street Works
solution can **accelerate your
infrastructure projects**



The world is how we shape it

sopra  steria

Accelerate your infrastructure projects through Sopra Steria's Street Works solutions using a unique RPA offshore model which reduces costs of producing SafeDig packs by up to 40%. Our unique solution delivers a 24 hour end to end back office Street Works service including Validation, SafeDig and Noticing, with fast turnaround times.

The Sopra Steria Street Works solution provides you with effective and efficient Street Works services. Built on deep domain expertise and new digital tools our solution can transform your existing Street Works operations. By working with you we can enable significant improvements in permit application success rates and offer true scalability of operations as and when required, which can accelerate your delivery of critical infrastructure projects such as 5g installation.

The Sopra Steria Street Works Service provides:

- Handling over 1 million transactions across end to end Street Works (Validation, SafeDig Pack Preparation and Noticing) annually with varied turnaround times while maintaining **quality standards of over 99.5%** since inception
- A scalable solution currently delivering over **200,000 SafeDigs packs per year**
- **24*7 Service availability**
- Access to a pool of highly skilled Street Works Specialists and Back Office Support executives trained in various aspects of Street Works including a deep understanding of NRSWA guidelines & HSG47, who have **proven expertise** in handling street works for Electricity, Water, Gas and Telecom projects in the UK
- We use RPA for preparation of job packs, with a **zero defect rate** making sure we adhere to the health and safety standards contractors need to undertake their programmes of work
- A fully digitised 'SafeDig' pack using our considerable RPA capability and expertise to collate and unify all information about sub surface assets. By using automation, AI and a cross skilled workforce we are proven to **reduce back office costs by 40%** on average compared to in-house teams
- A fully **UK fronted Account Team**



Sopra Steria has over 20+ years' experience of providing services to organisations involved in Street Works. **Our solution is built on our in depth knowledge of the Street Works process and expertise we have gained from delivering to our existing clients.**

“

As well as undertaking the processing at lower cost, Sopra Steria is flexible enough to accommodate the differences in our processes resulting from our client focused approach.

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- Head of Business Process Improvement, MUS

Why choose Sopra Steria for Street Works?



Benefits

- Reduced costs by more than **40%** through improvement in transactional processing efficiency & automation through RPA
- Through improved quality, reduce cost of
 - High Fixed Penalty Notices by **90%**
 - Section 74 overstay charges by **99%**
- **Improve Permit Application** success rate
- **Better Turnaround time** for the emergency maintenance work; availability of 24X7 services



Features

- Offering noticeable **improvement in management** of back office street works service levels
- **Flexible resource pool** – providing 24/7 coverage and a fast turnaround vs standard UK working hours
- **Ability to scale up services** – flexible scale, as and when required, thanks to an agile offshore resource pool where 75% of staff are skilled to support Openreach scope of work
- We possess **pool of highly skilled Street works Specialists and Back Office Support executives** trained in various aspects of Openreach systems for performing Street works ensuring a rapid & risk free transition
- Proven track records with Zero Health & Safety issue by identifying In-zone/Health and Safety related jobs



Experience

- **Deep domain expertise** in supporting back office Street Works for Telecom
 - Supporting roll-out of fibre, FTTP one of the fastest in the world, to more than 28.6 million homes and businesses in UK through FTTP, Fibre City, ONSA, R100 projects in England & Scotland
- **Telecom Clients:** Morrison Telcom Service - Openreach, Avonline, Magdalene, Waldon, Instalcom, SPEN, COMEX 2000, Virgin Media, City Fibre, Gigaclear, Ericson
- **In-depth experience** of Civils & Flex estimates & supporting rollout of new copper and fibre optic cabling, new street cabinets and all civil engineering works for Openreach scope of work
- **Hands-on expertise** on Street Manager & SWNS systems along with other Industry systems used for Street Works like Symology, One Network & Sales force
- Proficiency in filing Notice, Permits, Work stops & Registrations with **over 50 local councils & highway authorities** across the UK geography
- Handle **over 1 million transactions** across end to end Street Works (Validation, Safe Dig Pack Preparation and Noticing) annually with varied turnaround times while maintaining quality standards of over 99.5% since inception



Sopra Steria Street Works Services

Sopra Steria has over 20+ years experience of providing services to organisations involved in Street Works. Our solution is built on our in depth knowledge of the Street Works process and expertise we have gained from delivering to our existing clients.

For more information on how we help you with your Street Works related activity please email pscomms@soprasteria.com and one of our experts will be in touch.

We look forward to working with you.

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