

Press release  
22th June 2020

## **Sopra Steria to deliver new HM Passport Office service**

### **- Iron Mountain to be partners in digital transformation project**

Sopra Steria has been appointed by the Home Office to deliver a modern, digital service to securely validate and digitise passport application forms and supporting evidence.

The company has been awarded a five-year contract to operate the Scanning, Validation and Storage (SVS) services as part of the ongoing digital transformation of HM Passport Office.

This will be delivered with Sopra Steria's partner Iron Mountain, the storage and information management services company. Together they will operate the two service centres in Corby and Hemel Hempstead, starting in October.

This contract builds on a successful 11-year partnership between Sopra Steria and HM Passport Office.

It will mean key documents for British passport applications are scanned, and validated before being uploaded onto a digital platform for processing. Customers' documents are stored and then returned.

HM Passport Office routinely processes almost seven million UK passport applications every year.

### **Adrian Fieldhouse, Managing Director of Sopra Steria's Government Sector said:**

"This builds on a long-standing partnership between Sopra Steria and HM Passport Office and will help streamline the service for six million people, in the UK and overseas, who apply for a passport every year.

"SVS is the next step in the digital transformation process for HM Passport Office and will help to deliver more modern and efficient public services underpinned by a fully-digitalised system.

"This is Sopra Steria doing what it does best – applying the latest technology to design better ways of working, transforming services for our customers and delivering real benefits to the public."

### **Phil Shepley, General Manager UK, Ireland & Nordics at Iron Mountain said:**

"We are delighted to be partnering with Sopra Steria to support HM Passport Office's digital transformation journey.

"UK citizens rely on passport application processing and this SVS service will ensure that it is more reliable, secure and efficient than ever before.

"This deal is one of a number of examples where Iron Mountain is providing solutions that solve complex customer challenges."

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### About Sopra Steria

Sopra Steria, a European leader in consulting, digital services and software development, helps its clients drive their digital transformation to obtain tangible and sustainable benefits. It provides end-to-end solutions to make large companies and organisations more competitive by combining in-depth knowledge of a wide range of business sectors and innovative technologies with a fully collaborative approach. Sopra Steria places people at the heart of everything it does and is committed to making the most of digital technology to build a positive future for its clients. With 46,000 employees in 25 countries, the Group generated revenue of €4.4 billion in 2019. ***The world is how we shape it.***

Sopra Steria Group (SOP) is listed on Euronext Paris (Compartment A) - ISIN: FR0000050809

For more information, please visit our website [www.soprasteria.co.uk](http://www.soprasteria.co.uk)

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### About Iron Mountain

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 225,000 organizations around the world, and with a real estate network of more than 90 million square feet across more than 1,450 facilities in approximately 50 countries, Iron Mountain stores and protects billions of valued assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure records storage, information management, digital transformation, secure destruction, as well as data centers, cloud services and art storage and logistics, Iron Mountain helps customers lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit [www.ironmountain.com](http://www.ironmountain.com) for more information.

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