

Press Release

Sopra Steria Appoints Craig Wilson to Lead Financial Services

Ex-HSBC Commercial Bank COO Commits to Customer Centricity and Capitalising on Key Strengths

London, 04 June 2018 – Sopra Steria has today announced the appointment of Craig Wilson to the position of Managing Director of Financial Services, where he will be focus on broadening and deepening relationships with Sopra Steria’s current and prospective customers. Craig will position customer needs at the heart of his Financial Services strategy, enacting plans to capitalise on Sopra Steria’s core strengths in Delivery, Fintech and Customer Experience as clients look to overhaul their infrastructure and operations amid increasing regulatory change and digital disruption.

Craig joins Sopra Steria after 18 years at HSBC, where he held various senior management and Director-level positions, most recently as Chief Operating Officer of its UK Commercial Banking Division. During this time, he led on discretionary and regulatory change including the UK’s commercial response to the Deferred Prosecution Agreement, MiFID II, GDPR and CMA and implemented numerous digital transformation projects within HSBC’s front and back offices.

Over the course of 2018, Sopra Steria has continued to bolster its position in the Financial Services market: Co-Op Insurance and Royal London Group have extended their application management contracts, Sopra Steria has partnered with Fintech Scotland to drive the region as a fintech hub, and the Financial Conduct Authority (FCA) employed Sopra Steria to deliver the UK’s largest digital market data processing platform.

Craig Wilson, Managing Director of Financial Services, Sopra Steria, commented: “Sopra Steria’s work with the FCA is a perfect example of how the company proves it thinks differently from the competition. It’s an organisation whose digital solutions are driven by regulatory change in the banking sector, but also maintains a strong sense of the importance of customer experience. At its heart, Financial Services is a people industry, and I’m excited to lead a team which has a long history of success enriching the customer experience when banks and other financial services organisations seek to digitise their propositions.”

John Torrie, CEO at Sopra Steria UK, said: "I am delighted to welcome Craig into a major strategic role for us. He will play a crucial part in helping the business achieve its growth targets for the future, while ensuring we continue to provide a high-quality level of service to our Financial Services by bringing in leading talent in digital user experience and regulation. His long-standing client-side experience and network will also bring us closer, stronger connections across the Financial Services industry as a whole."

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About Sopra Steria

Sopra Steria, a European leader in digital transformation, provides one of the most comprehensive portfolios of end-to-end service offerings on the market: consulting, systems integration, software development, infrastructure management and business process services.

Sopra Steria is trusted by leading private and public-sector organisations to deliver successful transformation programmes that address their most complex and critical business challenges. Combining high quality and performance services, added value and innovation, Sopra Steria enables its clients to make the best use of digital technology. With nearly 42,000 employees in more than 20 countries, Sopra Steria generated revenue of €3.8 billion in 2017.

For more information, visit us at www.soprasteria.com

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