Cherwell Software to Expand Hosted Service Management Solutions with Sopra Steria

London, 22 March 2018 – Cherwell Software, a global leader in enterprise service management solutions, and European leader in digital transformation Sopra Steria, announced today a strategic collaboration to further expand the global delivery of Cherwell's software as a service (SaaS) platform.

To meet the needs of its growing base of customers, Cherwell enlisted Sopra Steria as a strategic partner to build on its current SaaS offering. Drawing on Sopra Steria's proven infrastructure management experience and their partnership with Amazon Web Services (AWS), Cherwell Software is able to further extend a secure multi-tenancy environment that provides increased flexibility and scalability.

Vineet Misra, VP Information Systems for Cherwell said: "As we expand into new markets and serve the needs of our growing global customer base, we sought a partner who could enhance our own hosted platform solutions. Sopra Steria has proven expertise in digital transformation and designing AWS environments that meet the stringent needs of our customers and will help Cherwell extend the benefits of our enterprise service management solutions to an increasingly diverse community."

The new Cherwell hosted infrastructure solution, in partnership with Sopra Steria, takes full advantage of cloud capabilities such as 'on demand flexibility' and 'auto scalability' to proactively meet the requirements of Cherwell's customers. Sopra Steria will be utilising tooling and automation to provide a platform that is standardised, secure, highly scalable, resilient and flexible. The initial deployment will be based on AWS environments to service Cherwell's UK clients, with options to provide service across EMEA.

Ian Thomas, Managing Director - Commercial Sector, Sopra Steria said: "We are excited to be working with Cherwell Software. Sopra Steria and Cherwell are companies which are both wholly committed to constant service improvement and truly understanding the needs of our customers. To that effect, we worked to propose a solution that would evolve alongside Cherwell's rapid growth, answering both its present and future needs. With more businesses than ever realising the power of cloud and SaaS solutions, we are proud to help enable a solution that Cherwell Software can bring to an ever-growing audience."

The solution will go live, ready to be accessed by Cherwell's customer base in the second half of 2018.

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About Sopra Steria

Sopra Steria, a European leader in digital transformation, provides one of the most comprehensive portfolios of end-to-end service offerings on the market: consulting, systems integration, software development, infrastructure management and business process services. Sopra Steria is trusted by leading private and public-sector organisations to deliver successful transformation programmes that address their most complex and critical business challenges. Combining high quality and performance services, added value and innovation, Sopra Steria enables its clients to make the best use of digital technology. With 40,000 employees in more than 20 countries, Sopra Steria had revenue of €3.8 billion in 2017.

For more information, visit us at www.soprasteria.com

Contacts

Sopra Steria: Catriona McCallum, +44 (0)131 332 3311, email: catriona.mccallum@soprasteria.com

Agency: Russell Lindsey, +44 (0) 20 7300 6360, email: russell.lindsey@bm.com

About Cherwell Software

Cherwell (@Cherwell) empowers organizations to transform their business through the rapid adoption and easy management of digital services. Cherwell's adaptable platform has enabled thousands of organizations to modernize their business operations with customizable service management, automation, and reporting across the enterprise. For more information, visit: http://www.cherwell.com.

Contact

Kim Smith
éclat Marketing for Cherwell Software
E: Cherwell@eclat.co.uk
T: +44 (0) 1276 486000