

Intelligent digital assistants: smarter support, better outcomes

Unlock efficiency with AI-driven, real-time responses to complex queries.

Empower your people and delight your customers with Intelligent Digital Assistants. These AI-powered solutions deliver 24/7 support, automate repetitive tasks, and enhance user experiences - freeing your team to focus on **strategic initiatives**.

Key benefits



Reduce workload:
Automate routine queries and tasks, reducing workload.



Faster resolutions:
Leverage AI-driven insights to resolve issues quickly and accurately.



Enhanced user satisfaction: Deliver personalised, always-on support that improves experiences for both employees and customers.



Scalability & flexibility:
Adapt and scale your intelligent assistants as your business grows.

Implementation that's fast, flexible and fit for your business

- **Software as a Service (SaaS):** Access a secure, scalable platform from anywhere.
- **Omnichannel Support:** Deploy across chat, voice, and social media.
- **Multi-lingual:** Develop solutions easily across multiple dialects.
- **API Connectivity:** Seamlessly integrate with your existing technology ecosystem.

Book a meeting today

to explore how IDAs can transform your organisation.



Neil Gladstone
Data and AI Practice Director

 Connect with Neil

Why us?

Sopra Steria combines advanced AI, proprietary IP, and leading technology partnerships to deliver Intelligent Digital Assistants that drive real results. Our expertise in digital transformation makes us a trusted partner for optimising support and enhancing service delivery.

✓ Optimise business process

✓ Focus on what matters

✓ Boost customer value